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Main Library Vision and Concept Study Public Online Survey Results

A survey regarding Main Library spaces and services was posted on the Lincoln City Libraries Web page on February 3, 2012. A total of 206 responses had been received when the survey closed on February 14. In general, the comments from the online survey were quite similar to the comments expressed at the public meetings held on February 2.

Complete survey results can be found at
http://lincolnlibraries.org/board/Main_Library_Vision_and_Concept_Study.htm

Responders cited browsing for and checking out materials as their most common current library use. Next highest uses were looking for information and bringing a child to find books. When asked what they like about the library they use most frequently, many responders noted proximity to home or work, displays of new materials, and the friendliness and helpfulness of staff. When asked what they didn't like about the library they use most frequently, people noted that the Bennett Martin Public Library facility needs updating, both inside and out. Other comments included desire for more or better technology, wish for more materials to check out, and more hours.

Comparing the respondents who use Bennett Martin Public Library with the full spectrum of survey respondents, the Bennett Martin Public Library users were more likely to note computer use and information seeking and research as typical uses, and less use of wireless Internet access.

The top three responses to the question, "What would you like to see in a Main Library?" were significant spaces for books, DVDs, and other materials, comfortable seating areas, and parking. Additional comments included a wide variety of topics. Many mentioned again the importance of convenient parking, flexibility in the building, space for special services such as the Jane Pope Geske Heritage Room of Nebraska Authors and the Polley Music Library, and attention to how to serve homeless people within the context of serving the whole community.

Synthesized by Pat Leach, Library Director
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